

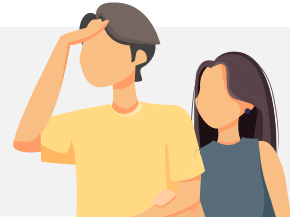
COVID-safe: In-person visits



COVID-19

**HELP STOP
THE SPREAD
AND STAY COVIDSAFE**

Information for visitors



From 23 November 2020, Corrective Services NSW will recommence in person social visits.

The safety of our staff and inmates remains our top priority.

Visits will look different to pre-COVID and there will be limited bookings available as we apply new safety measures.

All visitors will be required to comply with safety measures such as, physical distancing, screening criteria and use of personal protective equipment (surgical masks). Correctional facilities are particularly vulnerable environments and we all need to work together to reduce the risk of COVID-19 entering our centres.

We continue to monitor the situation closely and rely on the advice of NSW Health to ensure the safety of staff, inmates and visitors.

Visit information may change at any time if an increased risk of COVID-19 is identified.

Safety measures in place

The following safety measures are in place to keep staff, inmates and visitors safe:

- Visitors must complete screening questionnaire and have their temperature taken before the visit.
- A limit of two visitors (including children, this means two adults or one adult and one child) per inmate.
- Inmates and visitors must perform hand hygiene before and after a visit.

- Inmate and visitor/s must wear a surgical mask issued by CSNSW for the entire visit. If the mask is intentionally removed at any time the visit will be terminated. (Children under 12 years are not required to wear mask but masks will be available for children over the age of 5 years).
- A fist bump or elbow bump at the beginning and end of the visit is allowed but inmates and visitors must maintain physical distance at all other times.
- The overall number of visits available has been reduced to apply the 4 square metre rule.
- Maximum of 30 minutes per visit.
- No food or drinks will be available.

Screening requirements

Since mid-March, anyone entering a correctional centre has been required to meet screening criteria. This will now apply to in-person visitors. As with all our safety measures, they are designed to reduce the risk of transmission within our facilities.

Screening criteria includes:

- Temperature check, if your temperature is 37.5°C or higher you will not be permitted to enter.
- You will be required to provide current contact details so that NSW Health can contact you if contact tracing is required.
- You will be asked about your current health and whether you are experiencing any COVID-19 symptoms.

COVID-safe: In-person visits



- You will be asked about recent travel and whether you have been to any locations requiring persons to 'self-isolate and get tested immediately' on the NSW Health website. You can view current locations on the [NSW Government Case Locations website](#).

Children and visits

Children of all ages can attend a visit but the limit of 2 visitors per inmate includes children (this means two adults or one adult and one child).

Children under 12 are not required to wear a face mask as per NSW Health advice.

We know maintaining family connections are an important part of inmate rehabilitation. Our staff will manage these interactions in the most compassionate way possible.

Given the need to comply with physical distancing rules we ask that parents and/or guardians of children be aware that it may be a challenging and confusing environment for children.

We ask parents and/or guardians to consider whether video visits may continue to be the best option for children during this time.

Playground facilities will not be in use.

Video visits

Video visits will continue to be available and we encourage you to make video visits your first option to keep everyone safe.

Legal and professional visitors

The COVID-Safe in-person visit rules apply to legal and professional visitors including screening criteria and safety measures.

Bookings

Bookings can be made from 18 November 2020.

In-person and video visits can be booked over the phone by [contacting the correctional centre](#) directly.

We need your help

To ensure the safety of our staff, inmates and visitors please follow the new guidelines.

Please reschedule your visit if you have any COVID-19 symptoms or have been advised to isolate for any reason by NSW Health or your doctor.

Any breach of the COVID-Safe guidelines for in-person visits may result in your visit being terminated and or a ban for a set period.

We appreciate your patience and understanding as we work to introduce COVID-Safe in-person visits.

Visit information may change at any time if an increased risk of COVID-19 is identified.

Visit [our website](#) for more information.

Existing COVID protocols

CSNSW will continue to apply its COVID-19 protocols and processes including; sentinel testing and quarantining of fresh custodies, isolation of symptomatic inmates, staff screening and increased hygiene measures.